



P.O. Box A,
290 West Street
West Rockport, ME 04865
800.654.8800
207.236.4876
207.236.8517 fax
www.seacoastsecurity.com

Camera Systems- Service Plans:

Plan A-Bronze- Basic Remote Services Plan (Code RVS)- *To be sold with IP, Analog, IP/Analog camera systems.* This plan covers Remote Telephone Support for customers. Allowing customers Tier 1 and Tier 2 support for system issues, questions on system operation, issues with log -in/out, phone application support and setup, video retrieval and minimal trouble shooting. This plan *does not* cover parts, labor or networking issues or advanced networking trouble-shooting on equipment not installed by Seacoast Security. Seacoast Security does not own nor install the network feeds and firewall configurations so, no trouble-shooting would be done. Plan pricing based upon fixed rate and/or percentage of system purchase price. Ask your Sales Representative for pricing.

Plan B-Silver- Basic Remote Services Plan with Annual Inspection (Code S/C, T&I, & C)- *To be sold with IP, Analog, IP/Analog camera systems.* This plan covers all that is in Plan A plus one annual system inspection which includes camera cover cleaning, refocusing of views if requested, NVR/DVR video storage/recording confirmation, basic system training (not to exceed 30 minutes) and software updates on NVR/DVR and cameras. Customer responsible for contacting Seacoast Security to schedule inspection. Plan pricing based upon fixed rate and/or percentage of system purchase price. Ask your Sales Representative for pricing.

Plan C- Gold-Premium Services Plan (Code S/C T&I, C & M)- *To be sold with IP, Analog, IP/Analog camera systems.* This plan covers all that is in Plan A + B as well as parts and labor for any service call performed during normal business hours within the plans contracted term. This plan is not offered for more than a 5-year term or on systems greater than 5 years old. Plan pricing based upon fixed rate and/or percentage of system purchase price. Ask your Sales Representative for pricing.

- All Plans must have Video Contract completed and signed. All Terms and Conditions as defined in Video Contract.

Definition of:

Tier 1 Support- basic help desk resolution and service. Supports basic customer issues such as solving usage issues and fulfilling service requests that need low level IT involvement. Require lower level skill set to trouble shoot/provide answers. Reviews user manuals and support documentation with customer while solving issues.

Tier 2 Support- More In-depth technical support. Requires experienced and knowledgeable technicians that can assess issues, provide solutions for problems that cannot be handled by Tier 1 level support. Knowledge of product and complimentary equipment is high. Ability to source solutions outside of user manual troubleshooting tactics. Would be the conduit between manufacturer of equipment and Seacoast Security.

Tier 3 Support- Expert product and service support. Technicians at this level attempt to duplicate or replicate the problems being experienced. They define root causes, develop solutions and often times change product(s) or software to solve issues. Typically, this level of support would be external, provided by product manufacturer or outside contracted person(s).

Customer Informational Document: January 2020

Branch Offices

32 Lexington Dr., Hermon
18 Moosehead Lake Rd., Greenville
270 KMD, 3 KMD Plaza, Waterville
81 River St., Suite 205, Montpelier, VT

4 Summer St., Freeport
17 Parsons St., Presque Isle
280 Heritage Dr., Unit C, Portsmouth, NH

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Proposal # 3927

Proposal Date 05/17/2022

Customer:

Magic Mann
21 Essex Way Suite 216
Essex Junction, VT 54321

Site Location:

Magic Mann Retail
21 Essex Way Suite 216
Essex Junction, VT 54321

Any Questions, please contact: Busch, David davidb@seacoastsecurity.com

Page 1 of 3

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Proposal # 3927

Proposal Date 05/17/2022

Parts

Description	Location	Quantity
(2) 16 CHANNEL NETWORK VIDEO RECORDERS WITH BUILT IN POE-(LOAD BALANCED BETWEEN EACH RECORDER TO ALLOW FOR EXPANSION)	SAFE ROOM IN NETWORK RACK	1.00
(2) 10TB HARD DRIVES	20TB TOTAL STORAGE SPACE **PROVIDING 30 DAYS STORAGE PER CCB REQUIREMENTS**	2.00
1500VA UPS BACKUP POWER SUPPLY/SURGE PROTECTION	SAFE ROOM IN NETWORK RACK	1.00
SECURE NETWORK RACK	SAFE ROOM	1.00
(18) 4MP IP CAMERAS	ENTRY DOOR ONE EXTERIOR, ENTRY DOOR TWO EXTERIOR, SHIPPING & RECEIVING DOOR EXTERIOR, (4) RETAIL GENERAL VIEW CAPTURING ENTRY/EXITS & FLOWER ENTRY, (2) POS COUNTER, (3) FLOWER STORAGE, (2) SAFE ROOM, (2) CRIB, (2) SHIPPING & RECEIVING	18.00
MOUNTING HARDWARE FOR CAMERAS	MOUNTING HARDWARE FOR CAMERAS	18.00
22" MONITOR	SAFE ROOM	1.00
MONITOR MOUNT	SAFE ROOM	1.00
BLACK CAT6 CABLE		2.00

Items

Description	Amount
Equipment	\$7,500.00
Installation Labor	\$4,800.00
Miscellaneous Install Parts	\$250.00
Tax:	\$465.00
Total Amount:	\$13,015.00

Any Questions, please contact: Busch, David davidb@seacoastsecurity.com

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Proposal # 3927

Proposal Date 05/17/2022

Monthly Service Charges

Description	Monthly Amount
GOLD SUPPORT PACKAGE	85.00
SILVER SUPPORT PACKAGE	35.00
BRONZE SUPPORT PACKAGE	15.00

Scope of Work:

To provide and install the equipment listed on this proposal and referenced on associated drawing.

Installation includes all programming, training on how to operate both the NVR's locally on site and via mobile device and/or laptop as well as a complete system test.

****NOTE**** System as proposed meets the requirements for IP Video provided by the CCB.

I accept the terms and conditions of this proposal.

X

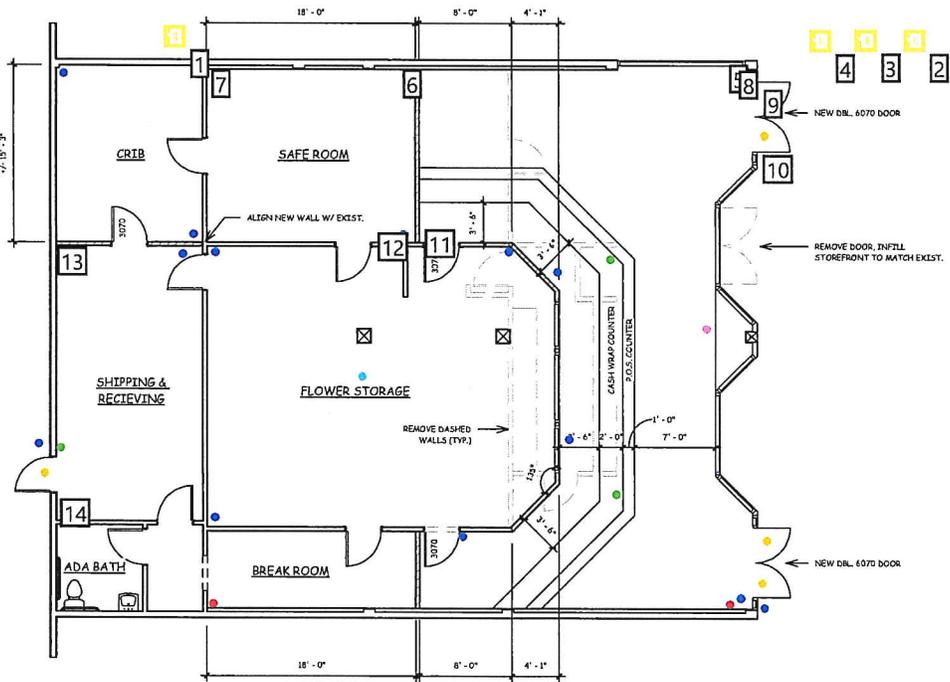
Agreed To By

Proposal will be completed in accordance with current Seacoast Security contract on file.

Any Questions, please contact: Busch, David davidb@seacoastsecurity.com

Page 3 of 3

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1 FLOOR PLAN
1/8" = 1'-0"

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CONSENT OF STEVE BOLD



MAGIC MANN
DISPENSARY
ESSEX JUNCTION, VERMONT

SCALE: 1/8" = 1'-0"
DATE: 4/19/2022
DRAWN BY: WER
CHECKED BY: GA
PROJECT: MAGIC

SHEET TITLE:
PROPOSED
FLOOR PLAN

A-1

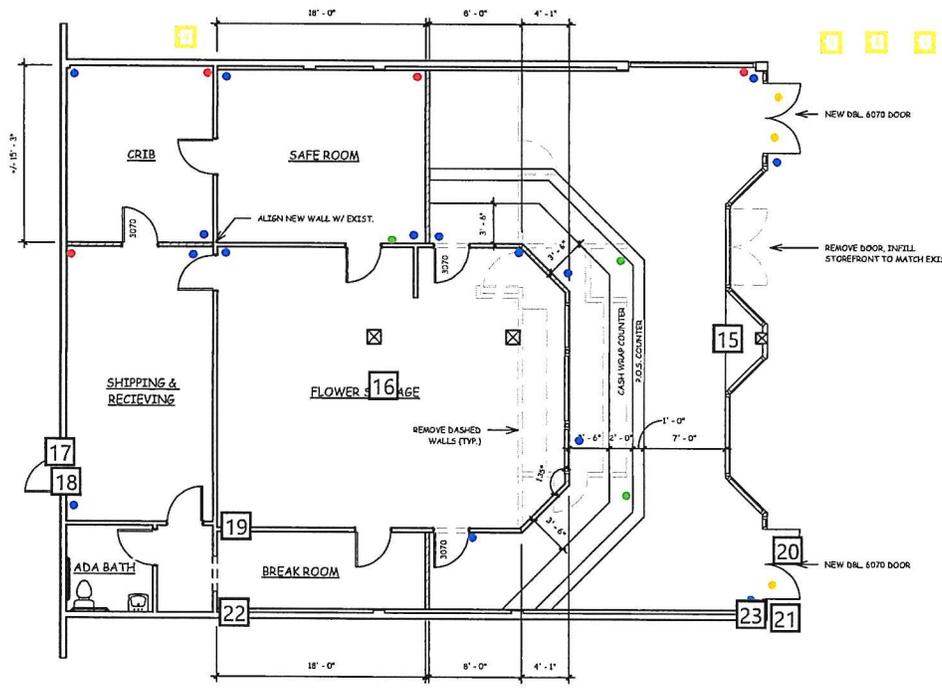
4/19/2022 5:02:25 PM

Summary of Comments on C:\Users\vanst\Documents \Local Revit Models\Magic Mann Dispensary - New Layout 4-15-22.pdf

Page: 1

-
-  Number: 1 Author: dabusch Subject: Sticky Note Date: 5/17/2022 6:32:04 PM
Suggest Crib or Safe Room for location of control panel & secure rack containing NVR, UPS & Internet Equipment (router or switches for POS/ additional network equipment to be supplied by other but may be located in same rack as space allows
-
-  Number: 2 Author: dabusch Subject: Sticky Note Date: 5/17/2022 6:21:52 PM
Option to change from all black camera to white camera base & associated mounting hardware (no change in cost) we can discuss the interior design and choose option for each location prior to ordering
-
-  Number: 3 Author: dabusch Subject: Sticky Note Date: 5/17/2022 7:14:56 PM
Note: This quote based on ceilings being drop tile or fully accessible for wiring, any areas that are not accessible may require conduit run (none anticipated at this time)
-
-  Number: 4 Author: dabusch Subject: Sticky Note Date: 5/17/2022 7:30:37 PM
Blue- Camera
Red- Motion Detector
Light Blue- Ceiling Mount 360 Motion
Pink- Glass Break Sensor
Green- Panic Button (recommend adding one to Crib, additional cost \$50)
Yellow- Door Contacts
- Note: Keypad Location TBD by customer (one arm/disarm keypad included) additional keypads can be added for \$200 installed (allows for system to be separated into areas which may be armed/disarmed independently, limiting access to zones associated with that area to those with area code rather than general code)
- Note: Siren Location TBD on site (suggested location Main Retail Area on wall heading to Break Room)
- Note: Additional panic buttons may be added to fixed location or worn as watch/pendant (wireless receiver included on quote, all alarm zones currently designed to be wireless due to building type and size)
-
-  Number: 5 Author: dabusch Subject: Pencil Date: 5/17/2022 10:34:36 AM
-
-  Number: 6 Author: dabusch Subject: Pencil Date: 5/17/2022 10:34:10 AM
-
-  Number: 7 Author: dabusch Subject: Pencil Date: 5/17/2022 10:22:08 AM
-
-  Number: 8 Author: dabusch Subject: Pencil Date: 5/17/2022 10:20:01 AM
-
-  Number: 9 Author: dabusch Subject: Pencil Date: 5/17/2022 9:33:47 AM
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-  Number: 10 Author: dabusch Subject: Pencil Date: 5/17/2022 10:19:37 AM
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-  Number: 11 Author: dabusch Subject: Pencil Date: 5/17/2022 10:33:38 AM
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-  Number: 12 Author: dabusch Subject: Pencil Date: 5/17/2022 10:35:46 AM
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-  Number: 13 Author: dabusch Subject: Pencil Date: 5/17/2022 10:33:57 AM
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-  Number: 14 Author: dabusch Subject: Pencil Date: 5/17/2022 10:20:33 AM
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Comments from page 1 continued on next page



① FLOOR PLAN
1/8" = 1'-0"

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**MAGIC MANN
DISPENSARY**
ESSEX JUNCTION, VERMONT

SCALE: 1/8" = 1'-0"
DATE: 4/19/2022
DRAWN BY: WJG
CHECKED BY: GA
PROJECT: MAGIC

SHEET TITLE:
PROPOSED
FLOOR PLAN

A-1

4/19/2022 3:01:25 PM

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 Number: 17	Author: dabusch	Subject: Pencil	Date: 5/17/2022 10:22:21 AM
 Number: 18	Author: dabusch	Subject: Pencil	Date: 5/17/2022 9:33:32 AM
 Number: 19	Author: dabusch	Subject: Pencil	Date: 5/17/2022 10:20:53 AM
 Number: 20	Author: dabusch	Subject: Pencil	Date: 5/17/2022 9:33:55 AM
 Number: 21	Author: dabusch	Subject: Pencil	Date: 5/17/2022 10:19:55 AM
 Number: 22	Author: dabusch	Subject: Pencil	Date: 5/17/2022 10:34:21 AM
 Number: 23	Author: dabusch	Subject: Pencil	Date: 5/17/2022 10:34:51 AM

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Proposal # 3924

Proposal Date 05/17/2022

Customer:

Magic Mann
21 Essex Way Suite 216
Essex Junction, VT 54321

Site Location:

Magic Mann Retail
21 Essex Way Suite 216
Essex Junction, VT 54321

Any Questions, please contact: Busch, David davidb@seacoastsecurity.com

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Proposal # 3924

Proposal Date 05/17/2022

Parts

Description	Location	Quantity
ALARM CONTROL PANEL WITH BUILT IN NETWORK INTERFACE	SAFE ROOM	1.00
BACKUP CELLULAR COMMUNICATOR- (PROVIDES BACKUP TO IP COMMUNICATION)	SAFE ROOM	1.00
ARM/DISARM KEYPAD	EMPLOYEE ENTRY/EXIT DOOR	1.00
WIRELESS RECIEVER FOR FIELD DEVICES **NOTE** THESE DEVICES RUN ON INDEPENDENT RF NETOWRK, SEPERATE FROM BUILDING INTERNET	SAFE ROOM	1.00
(6) WIRELESS WALL MOUNT MOTION DETECTORS	(2) RETAIL GENERAL COVERAGE, SAFE ROOM, BREAK ROOM, SHIPPING & RECIEVING, CRIB	6.00
(1) WIRELESS CEILING MOUNT MOTION DETECTOR	FLOWER STORAGE	1.00
(5) DOOR CONTACTS	(2) RETAIL DOUBLE DOOR ENTRY, (2) RETAIL DOUBLE DOOR EXIT, SHIPPING & RECIEVING DOOR	5.00
(4) WIRELESS PANIC BUTTONS	(2) POS COUNTER, SAFE ROOM, SHIPPING & RECIEVING	1.00
(1) WIRELESS GLASSBREAK DETECTOR	CENTERED IN RETAIL	1.00
INDOOR SIREN	RETAIL AREA	1.00
TRANSFORMER FOR ALARM CONTROL PANEL	SAFE ROOM CONNECTED TO NON GFI OUTLET **OUTLET PROVIDED BY OTHER**	1.00
BACKUP BATTERY FOR ALARM CONTROL PANEL	SAFE ROOM IN PANEL	1.00

Items

Description	Amount
Equipment	\$1,950.00
Installation Labor	\$600.00
Misc. Hardware/Wire	\$50.00
Tax:	\$110.00
Total Amount:	\$2,710.00

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Proposal # 3924

Proposal Date 05/17/2022

Monthly Service Charges

Description	Monthly Amount
ANNUAL TEST & INSPECTION	20.00
COMPLETE PARTS, LABOR & TRAVEL SERVICE AGREEMENT	20.00
VIRTUAL KEYPAD APP- ALLOWS FOR REMOTE ACCESS VIA SMART PHONE	10.00
INTERNET WITH BACKUP CELLULAR MONITORING, DAILY AUTO TEST	35.00

Scope of Work:

To supply and install the equipment listed on this proposal and referenced on associated drawing. System communicates via Internet with Cellular Backup, testing into our UL Listed central station daily. Also included is the Virtual Keypad App allowing you to arm/disarm system, check system status, receive text notifications, change user codes and more.

****NOTE**** System as proposed meets the requirements for security provided by the CCB.

I accept the terms and conditions of this proposal.

X

Agreed To By

Proposal will be completed in accordance with current Seacoast Security contract on file.

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